

With PQDRs, problems are resolved through the parts replacement or reimbursement processes and your unit isn't throwing money down the drain.

PQDRs also help item managers spot fault patterns so they can investigate any issues with manufacturers.

Reporting items that fail to meet quality standards helps reduce the amount of defective materiel sent out. That translates into saving money and maybe even lives.

PQDRs are the best way to alert the Army about deficient products, **unless** your report itself is deficient. If you don't give enough info to investigators, your PQDR might not go anywhere or fix anything.

How well you fill out a PQDR has a lot to do with how quickly a refund or replacement happens. Incomplete PQDRs may mean preventable defects happen again, your unit doesn't get credit or replacement of defective items, or critical materiel can fail after installation.

Avoid Pitfalls of Filing Puny PQDRs

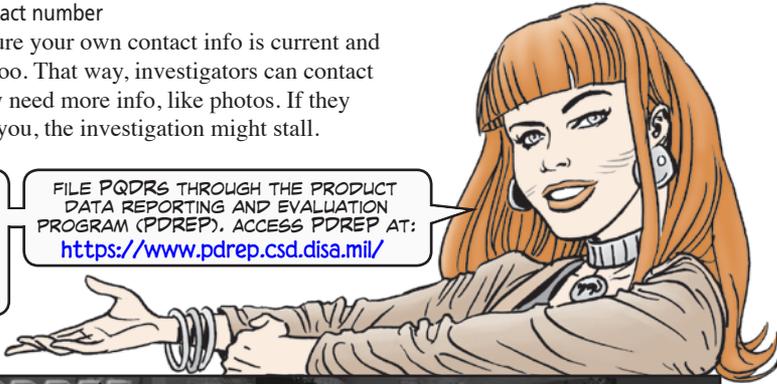
Be sure you include the following details in your PQDR:

- NSN of defective item
- complete narrative of problem
- original unit requisition number
- supplier name.
- contract number

Make sure your own contact info is current and accurate, too. That way, investigators can contact you if they need more info, like photos. If they can't find you, the investigation might stall.

NOW YOU KNOW WHAT TO DO... HERE'S WHERE TO DO IT.

FILE PQDRs THROUGH THE PRODUCT DATA REPORTING AND EVALUATION PROGRAM (PDREP). ACCESS PDREP AT: <https://www.pdrep.csd.disa.mil/>



Submit all Army PQDRs at
<https://www.pdrep.csd.disa.mil/>

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You'll find user access and login instructions in the PDREP guide. Look under the PDREP References tab on the left side of the main page. Click on Guides and Manuals. Choose the "Originator Instructions" pdf. Check out the other guides there, too.

Finding guides to PQDR process

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FOR HELP WITH PDREP OR FILING PQDRs, CONTACT CUSTOMER SUPPORT AT DSN 684-1690; (207) 438-1690; OR EMAIL: webptsmh@navy.mil

GCSS-Army Reminder

Remember to check the GCSS-Army website for alerts, updated fielding and training schedules and other important info. Visit: <https://gcss.army.mil/>
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DISTRIBUTION: To be distributed in accordance with the initial distribution number (IDN) 345239, requirements for the TB 43-PS-Series.

Would You Stake Your Life ^{right now} on the Condition of Your Equipment?