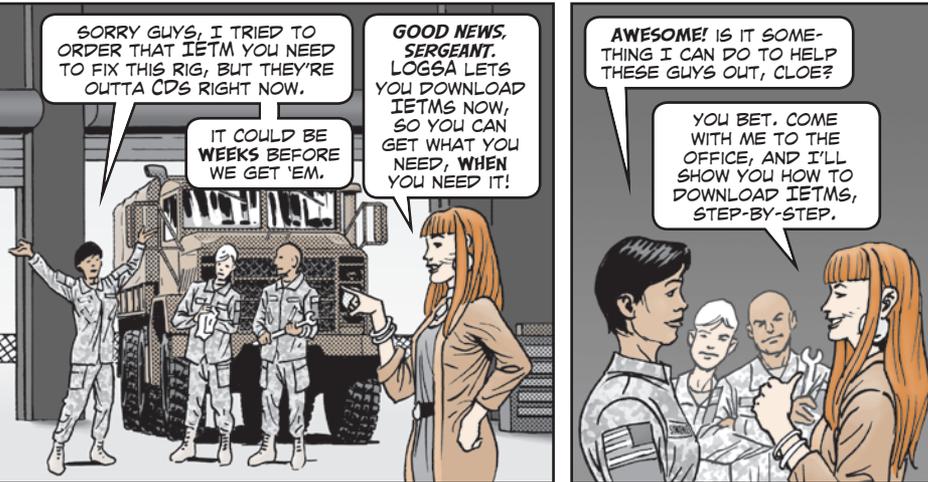


IETMs Get Green Light for Download



Good news! You can now download DA-authenticated interactive electronic technical manuals (IETMs).

IETMs are computerized, screen-based diagnostic and maintenance versions of TMs. They are used for troubleshooting, isolating faults and identifying equipment maintenance needs.

IETMs are still available on CD-ROMs/DVDs and read-only online. But Army funding shortfalls meant there weren't enough disks being printed to meet customer demand.

The Logistics Support Activity (LOGSA) heard pleas from the field and came up with a cost-effective alternative.

Downloadable IETMs mean faster equipment fixes. But remember:

- Authorized IETM downloads are only available from LOGSA's Logistics Information Warehouse (LIW). You must have a valid, current system access request (SAR) and use your CAC whenever you log in to LIW.
- IETM access and download is based on distribution statement codes. The public can view Distribution Statement A information, but viewing or downloading any IETMs coded other than A is restricted.
- LOGSA's goal is to deliver IETMs in the same format as the original CD-ROMs or DVDs. However, IETMs are very large, so to make downloads possible, content is broken down into several zip files (each 500 MB or less). These zips must be recombined by the end user before they work like the original disks.
- Carefully follow the 'IETM_Download_Instruction.txt' file that comes with each downloadable IETM. Instructions vary depending on the IETM's proponent (for example, AMCOM, CECOM, TACOM, etc.) That's why it's important to read the step-by-step instructions *every* time you download a new IETM.
- If you download content and make a CD-ROM/DVD, be sure that the date of the IETM is also written on the disk you create. That way when an updated IETM comes out, you'll be reminded to replace the old disk.

Destruction Instructions for Distribution Restricted CD-ROMs/DVDs (Coded B, C, D)

If your local facility does not destroy distribution restricted CD-ROMs/DVDs, you can send them to the National Security Agency (NSA). Follow these rules:

- Ship only whole disks to NSA. No need to scratch disks.
- Don't send sleeves, mailers or cases.
- Maximum shipping box size is 18 inches high x 18 inches wide x 18 inches long. Maximum weight is 40 pounds per box.
- Single-wrap outside shipping box with brown paper. If loose disks rattle, mark box "Rattle Okay."
- Send no more than 10 boxes at one time.
- If you want a receipt, include a documentation/destruction form in each shipping box with the total number of CD-ROMs/DVDs written on it.

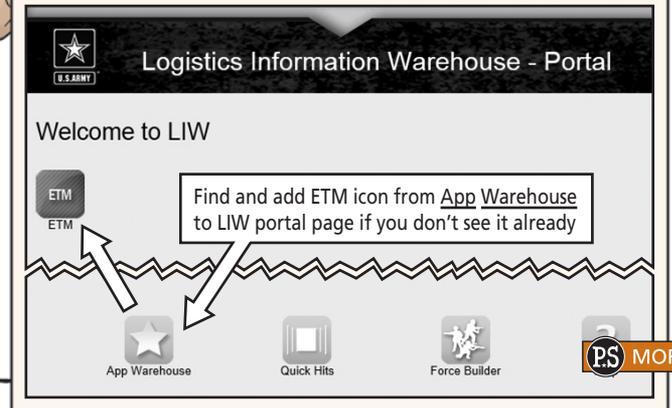
Ship boxes by first-class mail to:

Director
National Security Agency
9800 Savage Road
ATTN: CMC-Degaussing-Suite 6875
Ft George G. Meade, MD 20755-6875

FOLLOW THIS STEP-BY-STEP GUIDE...



1. Access LIW at: <https://liw.logsa.army.mil/>
2. If you already have an LIW account, choose the yellow "Login with CAC" button. If not, click [System Access Request \(SAR\)](#) at the top right of the screen and follow instructions to get LIW access.
3. Click the ETM icon. If you don't have it in your portal already, you may need to add it. To select applications, click on the [App Warehouse](#) at the bottom of the page. Add the ETM icon and then you can enter by clicking it.



4. You should see the Electronic Technical Manuals Authorized Access Page. Read the terms, choose I accept and then Enter the Site.

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Choose "Enter the Site," fifth choice down on left

5. On the ETM Search screen, enter the number of the IETM you want in the EM Number field. Or you can search by title or other fields.

Enter identifying number of IETM you want to download

6. On the search results page, click on the green download arrow in the ZIP column.

To download IETM, click green download arrow

7. Follow the IETM download instructions.

For best IETM download results, follow all steps in order

Be sure to read the 'IETM Download_Instruction.txt' file for every IETM you download

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