

How to Suspend Troubleshooting in EMS NG



We all know distractions happen, sometimes even when you're troubleshooting. That's why the Suspend Troubleshooting tool was built into the Electronic Maintenance System-Next Generation (EMS NG) Viewer. The tool gives you the option to stop and save progress in the middle of a troubleshooting track. Keep this tool in mind the next time your troubleshooting is interrupted.



Enter a name for the suspended session and include an optional description of the circumstances in the comment field. Press the suspend (pause) icon again, then close that screen to return to the platform selection screen.

Resuming Suspended Sessions

The most direct way to resume a session is through the messages (envelope) icon, which provides a list of suspended sessions to choose from. Just click on the suspended session you want and continue right where you left off.

You can manage suspended sessions in the History tool (available from an icon or the View>History menu). After the History window loads, click the Suspended Sessions link to view the list. Select one or more sessions by clicking the checkbox to the left of the entry, then select Restart (only available when a single session is selected), Export, or Delete.

Sessions may also be imported and exported to share between computers.

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