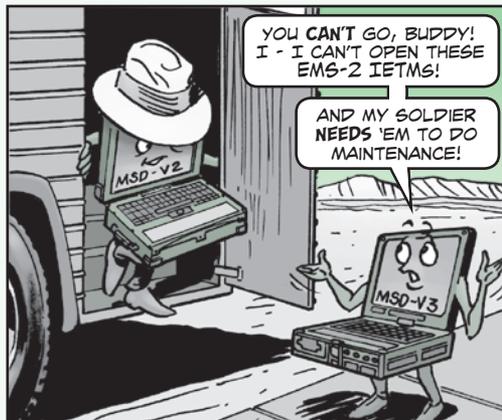
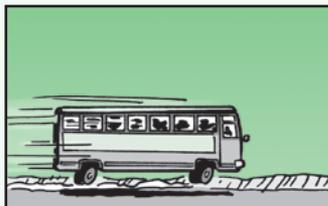


# Keep MSD V2 Around for EMS-2 IETMs

SO LONG, FOLKS, MY WORK'S ALL DONE AND MY RIDE'S HERE!



**M**echanics, keep your Maintenance Support Device Version 2 (MSD V2) handy. You'll need it if you still use Electronic Maintenance System-2 (EMS-2) interactive electronic technical manuals (IETMs) or software loader verifier (SLV) to maintain equipment. You **can't** view EMS-2 IETMs or use the SLV on the newer MSD V3.

That's because EMS-2 IETMs and the SLV don't work on any computer with a Windows 7 or newer operating system (OS). That includes the MSD V3. EMS-2 IETMs and the SLV work only on computers with an OS like Windows Vista or earlier. That includes the MSD V2.

Bradley, M1-series tank, Direct Support Electrical Systems Test Set (DSESTS), Stryker, Long Range Advanced Scout Surveillance System (LRAS3) and Paladin systems use SLV software to change the firmware in their on-board modules. So if you maintain any of these systems with SLV, keep your MSD V2.

M1-series tank, Bradley, Paladin, LRAS3 and DSESTS' SLV software are slated to become compatible with Windows 7 OS by March 2014 and Stryker by March 2015.

The EMS-2 viewing software has not been supported or updated since December 2011.

If your MSD V2 has not been updated since you received it, contact TMDE to request updated software.

The current versions of the EMS NG Viewer and Autonomous Diagnostics Manager (ADM) (v2.1.5) are designed to run on the MSD V3 (Windows 7).

The MSD and other test hardware such as internal combustion engine (ICE) kits and EMS NG software suites are tested for compatibility and brought up-to-speed as technology evolves. The EMS NG Viewer and ADM can operate on several operating systems and personal computers, but the primary computer for **any** EMS IETM is the MSD.

For questions about hardware like the MSD or your ICE kit, contact the MSD help desk at 1-877-564-1137 or submit a help ticket to the TMDE headshed at:

[https://tmde-register.us.army.mil/TMDE\\_Register/MSD\\_Home/MSD\\_POCs\\_Intro.aspx](https://tmde-register.us.army.mil/TMDE_Register/MSD_Home/MSD_POCs_Intro.aspx)

For questions on EMS software products such as EMS-2, EMS NG or the ADM, contact the EMS help desk by phone at 1-877-445-1780, or email:

[support@EMS-helpdesk.com](mailto:support@EMS-helpdesk.com)

Or submit a customer incident report through the EMS web-based ticketing system, Service Now, at: <http://www.EMS-Helpdesk.com>



IF YOU ALREADY TURNED IN THE OLD MSD V2, YOU CAN GET ANOTHER ONE. THE TMDE HEADSHED HAS AUTHORIZED IT.

NSNs for MSD V2
6625-01-536-1764 (MSD V2 kit)
6625-01-493-8968 (MSD V2 kit with ICE kit)
6625-01-562-9904 (MSD V2 kit)

NSNs for MSD V3
6625-01-599-9556 (MSD V3 kit with SWICE Spiral 3 kit)
6625-01-598-2187 (MSD V3 kit with SWICE Spiral 2 kit)
6625-01-599-9498 (MSD V3 kit)
6625-01-592-6732 (MSD V3 kit)

All EMS-2 IETMs are slated to be converted to Electronic Maintenance System—Next Generation (EMS NG) by March 2015, but until then they can only be viewed on the MSD V2.

