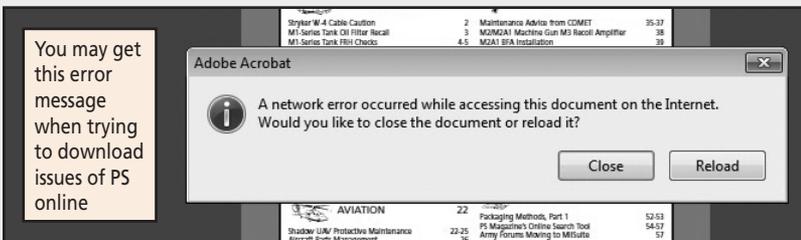


SOLVING PS DOWNLOAD PROBLEMS

Question: Why does my web browser choke or crash when I try to open a *PS Magazine* pdf online?

Answer: Many of you have emailed to alert us to this problem. When trying to open a large pdf file of PS on our website, like a full issue or large article, you get an error message and then your Internet browser chokes. Reloading seldom helps.



The problem is caused by a conflict between Adobe Reader® (versions X and XI) and the Internet Explorer® web browser. Adobe hasn't found a solution in more than a year now and we're not holding our breath. Unfortunately, we can't fix this on our end since it's a software conflict. We're just as annoyed as you!

The best workaround we've found is to download the full issue of *PS* you want to your hard drive. Then open it directly in Adobe Reader instead of your Internet browser.

Here's how: When you find the PS issue you want to read, **right** mouse click on the issue's cover, then select "Save Target As." On PCs, a box will open allowing you to select where on your hard drive you want to save the issue.

When you open the issue from your hard drive, you should still be able to open individual articles (the red boxes at the bottom of the pages that read "Click here for a copy of this article to save or email.").

You can also try using the Mozilla Firefox® browser instead, but that isn't an option on some Army networks. If you read *PS* on your personal PC at home, though, that might be the easiest solution.



Training...

UTAP Offers MSD V3 Videos

The Unit Training Assistance Program (UTAP) offers an eight-chapter video informational series for the Maintenance Support Device (MSD) Version 3. You will find it at the Library of TACOM Training Information Site (LOTTIS) website. Visit: <https://utap.army.mil>

Once you are in LOTTIS, look under "UTAP Produced Informational Videos" and click on Maintenance Support Device V3 (MSD V3). Download any or all chapters. If you have problems downloading the videos, you can order a DVD. Click on the Customer Assistance tab on the home page, then fill out and submit the required information.

Maintenance Support Device V3 (MSD V3)

Video
MSD V3 Sust Chapter 1 Introduction Features and Benefits (Army).wmv
MSD V3 Sust Chapter 2 Opening Self-Test Software CBT (Army).wmv
MSD V3 Sust Chapter 3 PMCS (Army).wmv
MSD V3 Sust Chapter 4 Smart Wireless Ice (Army).wmv
MSD V3 Sust Chapter 5 PMCS Smart Wireless Ice (Army).wmv
MSD V3 Sust Chapter 6 MSD V3 Diagnostic Software (Army).wmv
MSD V3 Sust Chapter 7 Warranty and MSD Website (Army).wmv
MSD V3 Sust Chapter 8 Comparison Between Type 1 and Type 2 MSD V3 (Army).wmv

UTAP offers eight video chapters for the MSD V3