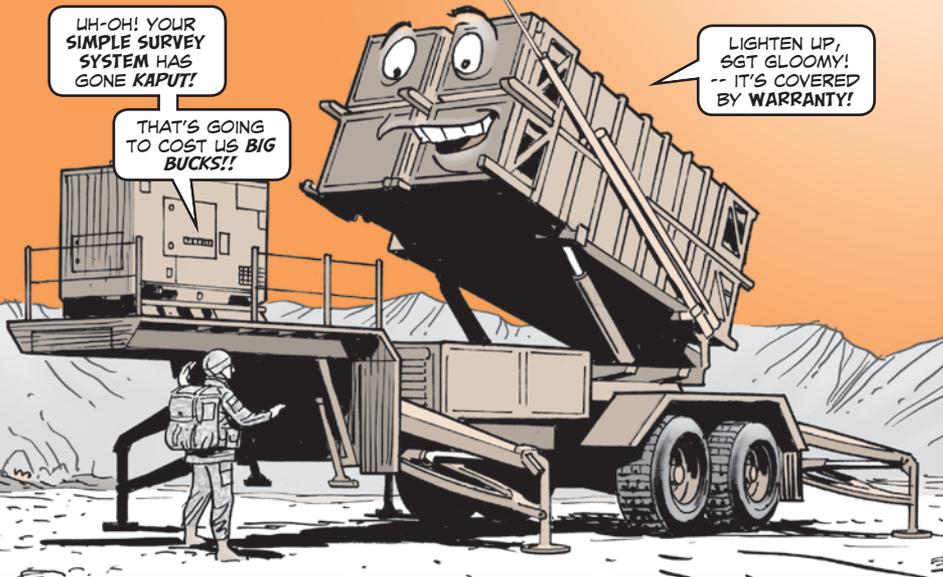


# HOW TO USE WARRANTY

UH-OH! YOUR SIMPLE SURVEY SYSTEM HAS GONE KAPUT!

THAT'S GOING TO COST US BIG BUCKS!!

LIGHTEN UP, SGT GLOOMY! -- IT'S COVERED BY WARRANTY!



FORTUNATELY FOR PATRIOT UNIT BUDGETS, SOME MISSILE SYSTEM COMPONENTS HAVE WARRANTIES THAT LET YOU GET FREE REPLACEMENTS.

HERE ARE THE WARRANTY PROCEDURES FOR THE IMPROVED NORTH FINDING SYSTEM (INFS)...

...ALSO KNOWN AS THE BEARING DISTANCE HEADING INDICATOR (BDH), AND THE SIMPLIFIED SURVEY SYSTEM (SSS).



## INFS

1. Document the INFS failure. Provide all symptoms and obvious damage and the INFS serial number.
2. Email the lower tier project office (LTPO) field office at Ft Bliss for authorization and shipping instructions. Call (915) 775-9969 or (915) 843-2318/2343 or email: [LTPO.FieldOffice.FtBliss.Contact@us.army.mil](mailto:LTPO.FieldOffice.FtBliss.Contact@us.army.mil)
3. The INFS will be exchanged with the Ft Bliss LTPO on a one-for-one basis. Units at Ft Bliss and White Sands should deliver the INFS to the Ft Bliss LTPO at the address below.
4. Units outside the Ft Bliss area should ship the INFS to:
  - LTPO
  - DODAAC: W90W5N
  - ATTN: INFS Warranty Program
  - Bldg 30A, Spur Drive
  - El Paso, TX 79906
5. Pack the INFS only in a double-boxed shipping container. Failure to do that could void the warranty and result in charges to the unit. If there are any questions, contact the Ft Bliss LTPO.
6. Include a DD Form 1149 with INFS and unit identification, a POC, and a description of the failure. Email the Ft Bliss LTPO the method of shipping and transportation control number. OCONUS units should provide a physical address, not an APO address or PO box number.
7. The LTPO will ship the replacement INFS to the unit. Shipment tracking info will be sent to the unit POC.

## SSS

If an SSS fails, the unit should first contact Honeywell to see if it can be fixed over the phone. In CONUS, call (888) 467-4771. Outside CONUS, call (727) 539-4222.

If the SSS can't be fixed over the phone, it should be sent to the Ft Bliss LTPO following the same procedure as above, except marked ATTN: SSS Warranty Program. It should be shipped **only** in the container that came with the SSS (fast pack XE-9, 34 x 24 x 18 inches, with inner box PA-4421 #2). The container can be ordered directly from Soule Packaging by calling (800) 999-2928, cell (813) 918-2928, fax (813) 907-6091, or emailing: [soulepkg@yahoo.com](mailto:soulepkg@yahoo.com)

YOU WERE RIGHT! THAT WARRANTY SAVED US BIG BUCKS AND IT DIDN'T TAKE LONG TO GET THE NEW SSS.

WE'RE BACK IN BUSINESS, BABY!

