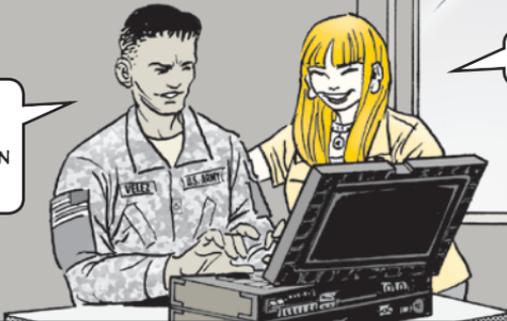


I CAN'T BELIEVE ALL THE STUFF THEY'VE GOT ON THE NEW MSD HOMEPAGE!



BELIEVE IT, SOLDIER!

THIS IS GOING TO MAKE YOUR JOB A WHOLE LOT EASIER!

MSD HELP AVAILABLE ONLINE!

Good news for Soldiers using maintenance support devices (MSDs)! The MSD homepage has been updated and improved by the At-platform Automatic Test Systems (APATS) office and now offers all kinds of help for your MSD.

THE SITE SUPPORTS ALL APATS PRODUCTS...

- MSD-V2
- MSD-V3
- Serial ICE kit
- Smart wireless internal combustion engine (SWICE) kits

HERE IS WHAT THE MSD HOMEPAGE OFFERS...

- The latest software and training material
- Common troubleshooting tracks
- Frequently asked questions (and answers)
- A knowledge base page for reference
- Components of end item (COEI) inventory sheets for all MSD products
- A community comments page where MSD users can suggest improvements, offer tips and bounce ideas off each other

Customer support requests (CSRs) for warranty and other help can be initiated through the MSD homepage.

To get started, logon with your CAC to the MSD homepage:

http://pdtmde.redstone.army.mil/msd_info.htm

Create a user profile, making sure to completely fill out the Point of Contact information. Then select Upgrade My Role to have full access. You should receive an email within a few hours stating that you have been upgraded to Standard User.

Of course, you can still contact the MSD/ICE Help Desk for technical support. They are available 0730-1730 CST Monday through Friday (not including holidays). Call (877) 564-1137 or (256) 876-2200, DSN 746-2200, or email:

apats@redstone.army.mil