

# What to Do With a SMART Idea



**D**o you have a super solution to a pressing Army problem? Your ideas on supply, maintenance, transportation, food service or any other aspect of Army logistics are welcomed and encouraged.

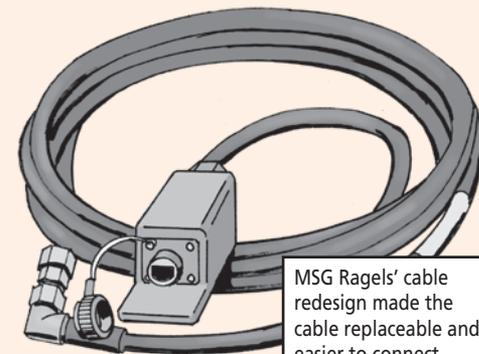
The only cost for you is the time it takes to jot down and submit an idea to the Army's Supply and Maintenance Assessment Review Team (SMART). The SMART team reviews and then assigns your idea to the right agency for evaluation.

Likewise, the Tools Improvement Program Suggestions (TIPS) also invites Army users to submit tool improvement suggestions directly to SMART for evaluation.

So if your logistics-related suggestion or tool tip can save the Army time, money or lives, it's worth sending in. Approved or even partially approved ideas can earn cash awards.

## Winner Went the SMART Route

MSG Lathe Ragels with the National Guard's HHB 1/147th field artillery battalion in Watertown, SD, was awarded \$5,000 for his cable upgrade idea on the field artillery data system computer. He figured out a connector redesign that makes it possible to replace expensive, non-reparable cables with standard cables. The new cable set-up is also easier to connect. His idea is now being implemented Army-wide.



## General SMART Tips and Guidelines

The best SMART suggestions often solve everyday problems. They include solutions that fix issues requiring extra man-hours to repair and alternatives to items or components that are expensive and/or impossible to fix.

You won't have to look far to find problems that need solving—they're everywhere. The real issue is that many of us are in the habit of just coping with a recurring problem. But odds are that if one Soldier is having a problem with supply, equipment or maintenance procedures, so are others! Now's the time to share your solution.

When you submit your SMART idea, include the following:

- **Problem title (your choice)**
- **NSN (end item NSN)**
- **End item information (what is the end item?)**
- **References (TM, part numbers, etc.)**
- **Current procedure (and the problem with it). Please include parts/NSNs, if applicable.**
- **Recommendation (your suggested fix for the problem with the current procedure). Be as specific as possible. Include any cost savings estimates that might be realized with your solution.**
- **You may attach files to your suggestion that contain pictures, sketches, charts, etc., to better illustrate your suggestion. The total file size should not exceed 5 MB.**

Download the SMART handbook online and use it to help prepare your submission. Visit the SMART website to submit your suggestion:

<https://smart.lia.army.mil/smart/smarthome.cfm>

After you submit your suggestion to SMART, you can:

- **track its status on the website.**
- **receive email updates during the SMART evaluation process.**
- **resubmit a rejected suggestion within 60 days, if the original evaluation did not take essential information into consideration.**

If you have questions, visit the website or contact the SMART team at DSN 687-0595/0485, (804) 734-0595/(804) 734-0485, or email:

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