



FOR MORE THAN 60 YEARS, PS HAS ANSWERED QUESTIONS FROM YOU, OUR VALUED READERS.

WE'RE GLAD TO HELP. IF YOU'RE STUMPED ABOUT SOMETHING IN ANY OF OUR TOPIC AREAS, ASK US.

IF WE DON'T KNOW THE ANSWER, WE CAN USUALLY FIND SOMEONE WHO DOES.

HERE'S WHAT YOU CAN DO TO HELP US RESPOND FASTER...

YOU ASK... WE ANSWER!

- Send your email from a valid .mil or .gov email address
- Include your full name and rank, current unit and location, and phone number with your question. Some of you do not show up in Global and AKO contact info is often outdated. Include your mailing address when requesting hard copies of articles or CDs/DVDs of back issues.
- Be specific about any equipment, vehicles or weapons questions. Include model numbers and series/versions. For example, not just "truck" but "M915A4." Serial numbers are also helpful.
- Describe the issue, tell us why it's important and what needs to be changed or fixed. Be equally specific when suggesting solutions.
- Include NSNs, LINs or any additional info you have on an end item or any components, repair parts or materials.
- Give us numbers and dates of any TMs you reference. Include specifics from TMs (figure and parts numbers, etc).
- If you find the answer yourself after you've written us, but before we have responded, please let us know. And tell us the answer you found. We may be able to share it with other readers who have the same problem.
- If we've answered the same question before, you should hear from us quickly.
- If we have to research or get info from other sources, it may take up to 30 days. If you don't hear back from us within a month, please follow up. It's rare, but sometimes email gets caught in spam filters or otherwise goes astray.

Here's how to send your questions and suggestions to PS:

Email (we prefer email):

logsa.psmag@conus.army.mil

or

half.mast@us.army.mil

Letter:

USAMC LOGSA GSC
ATTN: PS Magazine (AMXLS-GP)
5307 Sparkman Circle
Redstone Arsenal, AL 35898

Phone: DSN 645-0959, (256) 955-0959

Fax: DSN 645-0961, (256) 955-0961

Half-Mast on Facebook:

<http://www.facebook.com/halfmast.mccanick>

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<http://halfmastpsmag.wordpress.com/>