

# Be a Super Steward with PQDRs!

RECENTLY, A SOLDIER WENT TO A LOT OF TROUBLE TO SUBMIT A DETAILED SMART SUGGESTION...



I'VE GOT A GREAT IDEA FOR A WORKAROUND ON THIS DEFECTIVE THERMOSTATIC SWITCH!

I'M GOING TO SEND IT IN TO SMART AND SEE IF I CAN WIN SOME BUCKS.



LATER...

OH, MAN... TURNS OUT THOSE SWITCHES WERE DEFECTIVE FROM THE MANUFACTURER!

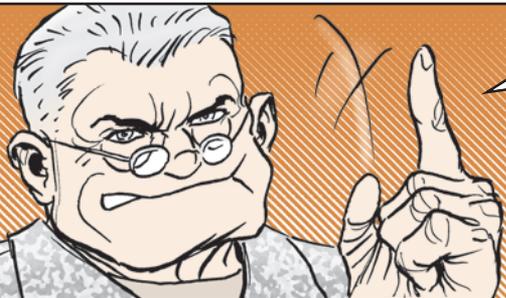
SO I WASTED ALL THAT TIME AND EFFORT FOR NOTHING!



THIS IS A REAL AND GOOD EXAMPLE OF WHY IT'S IMPORTANT FOR ALL OF US TO REPORT PROBLEMS WITH ARMY PARTS OR EQUIPMENT.

IF MORE FOLKS IN THE FIELD HAD REPORTED THOSE DEFECTIVE SWITCHES BY FILING PQDRS, THE ARMY MIGHT HAVE SPOTTED A PATTERN SOONER...

... AND SPARED THIS WELL-MEANING SOLDIER SOME DISAPPOINTMENT!



The Army buys equipment and parts expecting them to work. But the Army doesn't know there's a problem with something unless you report it. That's why it's important to submit a product quality deficiency report (PQDR) for every malfunctioning or defective item, part or tool you find. From aircraft to vice grips, no item is too big or small for a PQDR.

When you submit PQDRs, problems can be addressed through the parts replacement or reimbursement processes, and your unit won't be throwing money down the drain.

PQDRs also help item managers spot patterns so they can investigate any potential quality issues with manufacturers.

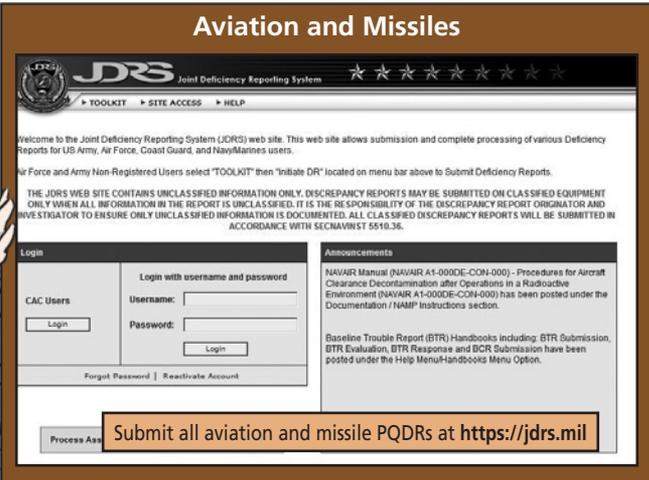
We showed you the steps for submitting PQDRs in PS 694 (Sept 10):

<https://www.logsa.army.mil/psmag/archives/PS2010/694/694-54-55.pdf>

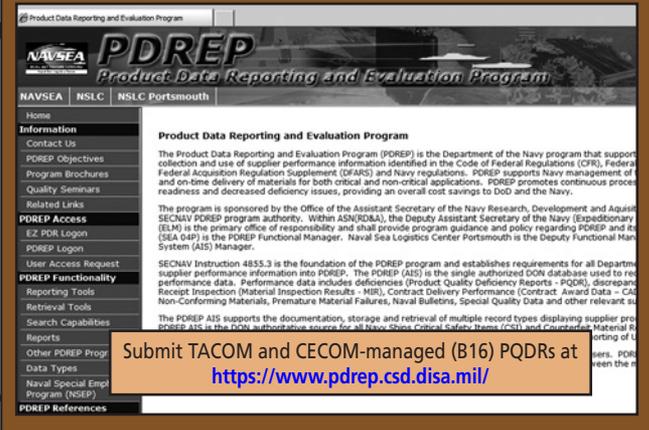
HERE ARE THE URLS ONCE AGAIN FOR SUBMITTING PQDRS...



## Aviation and Missiles



## Other Non-Aviation/Missile TACOM and CECOM-managed (B16) Items



PQDR TRAINING IS AVAILABLE ON THEIR WEBSITES.



THERE'S NO MONETARY REWARD FOR TURNING IN A PQDR, BUT YOU CAN TAKE PRIDE IN THE FACT YOU'RE BEING A GOOD STEWARD OF TAXPAYER DOLLARS.

PLUS, REPORTING A DEFECT MAY EVEN PREVENT AN ACCIDENT AND SAVE SOMEONE FROM INJURY.