

I HAVE MULTIPLE REQUESTS HERE FROM SOLDIERS WHO ALL NEED THEIR PARTS BY NEXT WEEK.

I KNOW THE NORMAL SUPPLY CHAIN DOESN'T WORK THAT FAST.

WHAT DO I DO?



DON'T PANIC, WRIGHT.

YOU CAN ORDER THOSE ITEMS WITH A GPC OR MILSTRIP AND GET THEM WITHIN A FEW DAYS.

TRY DOD'S EMALL.



DOD EMALL MAN! YOU'RE MY HERO!

THE DEPARTMENT OF DEFENSE'S (DOD) ELECTRONIC MALL (EMALL) SERVES AS A SINGLE, WEB-BASED ENTRY POINT FOR FEDERAL AND MILITARY PURCHASERS TO GET SERVICES AND OFF-THE-SHELF GOODS FROM COMMERCIAL AND GOVERNMENT SOURCES.

AS DOD'S OFFICIAL E-COMMERCE WEBSITE, THE EMALL SERVES HUNDREDS OF MILITARY FACILITIES WORLDWIDE.

WHY USE EMALL?



First, it's a secure place to shop. There's also a powerful search engine to help you locate products from a variety of government and supplier catalogs.



YOU CAN SHOP BY...

Delve into DOD EMALL

MAYBE YOU'VE JUST HEARD OF DOD EMALL FOR THE FIRST TIME AND ARE WONDERING...

...WHAT THE BUZZ IS ABOUT.

FOR STARTERS, HOW ABOUT THE EASE AND CONVENIENCE OF ONE-STOP SHOPPING?



FILTERING RESULTS LETS YOU VIEW OPTIONS LIKE GREEN ITEMS, PRODUCT PICTURES, FORMS OF PAYMENT OR BLANKET PURCHASE AGREEMENTS.

Cross-store shopping lets you compare prices and other details when choosing products. Plus, you no longer have to visit catalogs separately to place EMALL orders. You can cross-catalog shop, create and save shopping carts, and order items from more than one source at a time.

HOW MUCH STUFF DOES EMALL HAVE?



EMALL has more than 5 million NSN items and more than 30 million commercial items. It also promotes environmentally-friendly or "green" products, and supports smaller entrepreneurs so they can compete on a global scale.



WHO CAN SHOP AT THE EMALL?



ONLY AUTHORIZED AND REGISTERED PERSONNEL CAN USE EMALL.



HERE ARE SOME KEY POINTS...



- Authorized Soldiers and DA civilians may use valid Department of Defense Activity Codes (DODAACs) to place EMALL orders. (Note: The correct DODAACs **must** be supplied or accounts in question may be suspended.) First-time EMALL users will need to register at the website.
- The Government Purchase Card (GPC) is the primary authorized means for ordering supplies and services via EMALL. Many suppliers accept payment with commercial credit cards and DODAAC and Fund Codes (MILSTRIP/MILSBILLS.) MILSTRIP orders must ship to DODAAC-associated addresses. If a supplier accepts only GPCs, you will be notified before your order is placed.
- DOD EMALL is now fully Common Access Card (CAC) and Public Key Infrastructure (PKI) enforced. If you have a CAC, you should be able to access EMALL. Vendors or contractors who do not have CACs will need to obtain an External Certificate Authority first from one of the approved commercial vendors listed on the EMALL website:

<https://dod-email.dla.mil/act/>

THE WEBSITE GIVES INSTRUCTIONS AND OFFERS TUTORIALS FOR USING EMALL AND SUBMITTING SUPPLY ASSISTANCE REQUESTS.



EMALL ASSISTANCE IS ALSO AVAILABLE 24/7 FROM CUSTOMER SERVICE REPRESENTATIVES...

CONUS 1-877-352-2255, OCONUS (269) 961-7766, or by email: DLAcontactcenter@dlamail.mil