

All Aircraft...

CCAD SENT US SOME PAPER-WORK! LET'S TAKE A LOOK!

EASY THERE!

Turn in the CCAD Report Card

THAT PAPERWORK IS IMPORTANT, ESPECIALLY THE CCAD REPORT CARD, WHICH WE SHOULD BE FILLING OUT!

THE CORPUS CHRISTI ARMY DEPOT (CCAD) NEEDS THE AVIATION COMMUNITY TO HELP THEM WITH QUALITY ASSURANCE.

HERE'S HOW...

Every component CCAD produces is shipped to the unit with paperwork and a yellow CCAD report card, Form 5299-E.

Every customer in aviation maintenance can help by filling out the yellow card and mailing it back to CCAD. They will read your responses, which helps them catalog, evaluate, and validate their work process within component production.

There's another way to communicate with CCAD about quality. Call the quality hotline: 1-800-490-3289, DSN 861-2587, or fax the report card to DSN 861-4578. You can also reach the quality hotline by email:

ccad.qahotline@conus.army.mil

Tell CCAD what you think—the good, the bad and the ugly—by mailing in the CCAD report cards.

CCAD Report Card
"Tell us how we are doing"

(The use of this form see CCAD 500-40)

- What were your expectations concerning the aircraft, component or engine that you received?
 - I expected to receive a brand new aircraft, component or engine.
 - I expected to receive an overhauled aircraft, component or engine.
 - I expected to receive a repaired aircraft, component or engine.
- Given the current situation, does this aircraft, component, or engine meet your requirements and assist you in meeting your mission capability rating?
 - Yes
 - No
- If the answer to question 2 is No, please explain in the remarks block below. If item is defective please explain defect(s) in the remarks block in Section B below.
- How did you receive this aircraft? For Aircraft Received From CCAD
 - Flown from CCAD
 - Transferred from another organization that ferried the aircraft from CCAD
- If the aircraft was ferried from CCAD, the crew that ferried the aircraft had an opportunity to perform a transfer inspection from the Defense Logistics Agency to your organization. Were there any problems with the aircraft on arrival?
 - Yes
 - No. If the answer is yes please explain:

If you are unable to email all the responses here please call 1-800-490-3289 or DSN 861-3212 / 3284 or fax us at DSN 861-4578 or COM 1-361-881-4578. You may also utilize our hotline email. The address is: ccad.qahotline@conus.army.mil. Be advised that this does not exceed the requirement to submit Restricted Items, the Red and Black on available regulations. In addition to the form and the SF 368 and 388, the Interactive Customer Evaluation (ICE) system allows OOD Customers to rate products and services provided by other and business workloads. The comment card ratings from this system are also used to improve the product and services available to the customer. The ICE website address is: <http://www.dla.mil>

Section A - Corps Christi Army Depot

Name: Model: Serial Number: Part/NDI:

Date Accepted: Type of Work: Overhauled Repair Build Return Other (Specify):

User Address: UIC: Date Received: Date Inspected:

CCAD/ROD Report Number: Defect Qty: Repair Mkt (Est):

Remarks:

Date: Unit Maintenance POC (Print last name, include rank): DSN (optional) or Commercial Number:

CCAD Form 5299-E, 12 February 2008 Single Item Supersedes CCAD Form 5299, 24 March 2007

Return this form completed when you get equipment