

CAN I GET IT REPAIRED?



I MAY BE OLD, WHIPPERSNAPPER! BUT I **CAN** GET REPAIRED—NO PROBLEM! IT'S NOT THAT DIFFICULT. YOU GOTTA SEND ME TO TOBYHANNA—THAT'S IN PENNSYLVANIA! MAKE SURE YOU INCLUDE 'ATTENTION: COMSEC SUPPORT DIVISION'.



Dear Half-Mast,

I know the AN/CYZ-10 data transfer device (DTD) is old school and the AN/PYQ-10(C) simple key loader (SKL) is now the standard. However, at my Guard unit we still use the DTD. Can I get the DTD repaired?

SGT S. Y.

Dear Sergeant S. Y.,

Absolutely, positively, and here's how you do it.

First, you'll need to establish a user's account in the information security system program (ISSP) database. The ISSP is the vehicle you must use for getting a direct exchange for a broken DTD.

So, contact the ISSP Help Desk at DSN 879-1829 or (520) 538-1829 or email csla.issp@us.army.mil to get your account set up. The Help Desk will also tell you all the paperwork you need to ship with the DTD.

Then, carefully pack the broken DTD and ship it to:

Tobyhanna Army Depot
ATTN: COMSEC Support Division
11 Hap Arnold Blvd., BLDG 73
Tobyhanna, PA 18466-5110

Use DODAAC W81U11 and RIC BLA.

Half-Mast