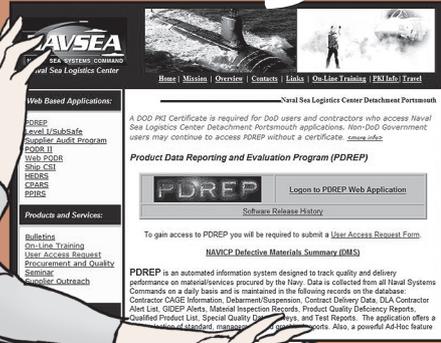


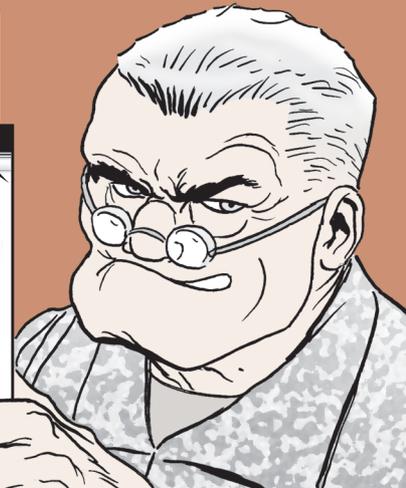
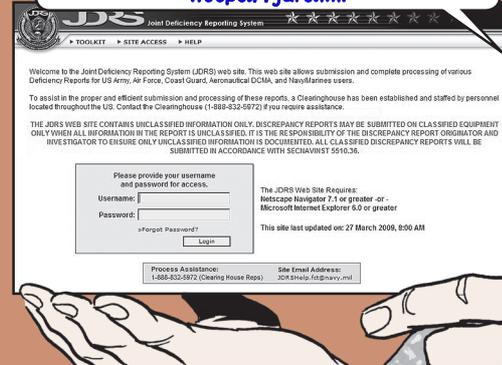
PQDR URL Changes!

MIND YOUR Ps AND Qs, SOLDIERS!

THE WEBSITE FOR SUBMITTING NON-AVIATION/MISSILE WARRANTIES, EIRS AND PQDRs HAS CHANGED!



THAT'S TRUE, CONNIE, BUT WE ALSO NEED TO REMIND SOLDIERS THAT ALL AVIATION AND MISSILE DEFICIENCY REPORTS, WARRANTY CLAIMS OR PQDRs SHOULD BE SUBMITTED TO THE JOINT DEFICIENCY REPORTING SYSTEM AT <https://jdrs.mil>



THE ARMY IS CONSTANTLY CHANGING AND SO ARE ITS URLS.

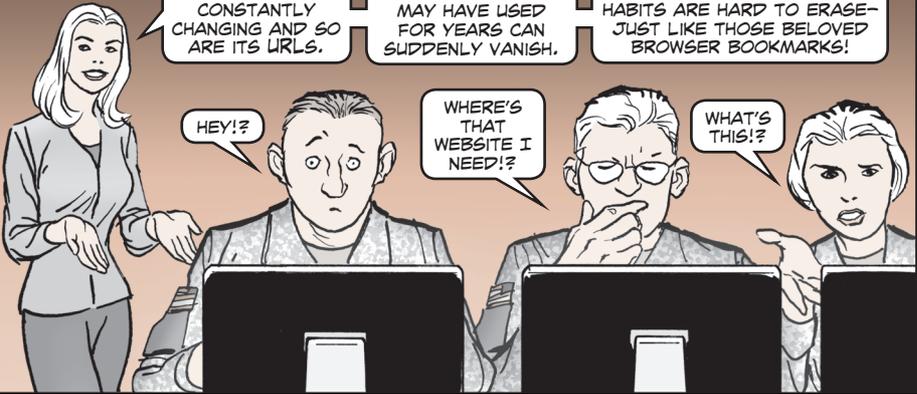
WEBSITES YOU MAY HAVE USED FOR YEARS CAN SUDDENLY VANISH.

AND OLD WEB SURFING HABITS ARE HARD TO ERASE—JUST LIKE THOSE BELOVED BROWSER BOOKMARKS!

HEY!?

WHERE'S THAT WEBSITE I NEED!?

WHAT'S THIS!?



If you need to submit Product Quality Deficiency Report (PQDRs) or product warranty claims, the Army Electronic Product Support System (AEPS) is no longer the place to do it.

Now, Army users must submit all non-aviation/missile warranty, equipment improvement reports, and CECOM-managed (B16) items to the Product Data Reporting and Evaluation Program (PDREP) site:

<http://www.nslcptsmh.csd.disa.mil/pdrep/pdrep.htm>

There are two ways you can access and use PDREP for submitting reports or claims. Note: When using either PQDR or EZPQDR for a warranty claim, answer "yes" in block 19a of the form.

PDREP PQDR

This is the preferred method for submitting PQDRs or warranty claims. You'll need your common access card (CAC). If you're a first-time user, request initial access to PDREP by clicking on [User Access Request](#).

Complete the form, making sure you check off which PDREP application(s) you need to access. Note: A government sponsor or supervisor must sign off on your request.

Fax the completed form to (207) 438-6535. You'll get back an email from the Naval Sea Logistics Center with your user ID and password.

The benefits of the PDREP PQDR method include real-time tracking of PQDRs, auto-fill forms and data entry validation. Search functions, reports and notifications are fully enabled.

EZPQDR

This option works better for users with limited bandwidth, like deployed Soldiers. You'll still need your CAC. From the PDREP website, choose [Web PQDR](#), then [EZPQDR](#). Choose [Army EZPQDR](#). Click on this link, sign in with your CAC and complete and submit the form.

A PDREP account is not required in this method, but there is limited data validation, no auto-fill form, and no direct access to the benefits of a PDREP PQDR account.

Training and Help

From the main website, choose [Online Training](#) for a list of downloadable training modules. For step-by-step PQDR or EZPQDR instructions, click [Online Training](#), then [Product Quality Deficiency Report](#) and [Army Originator Instructions](#).

For customer support and technical issues, contact the PDREP help desk at DSN 684-1690, (207) 438-1690, or email: webptsmh@navy.mil