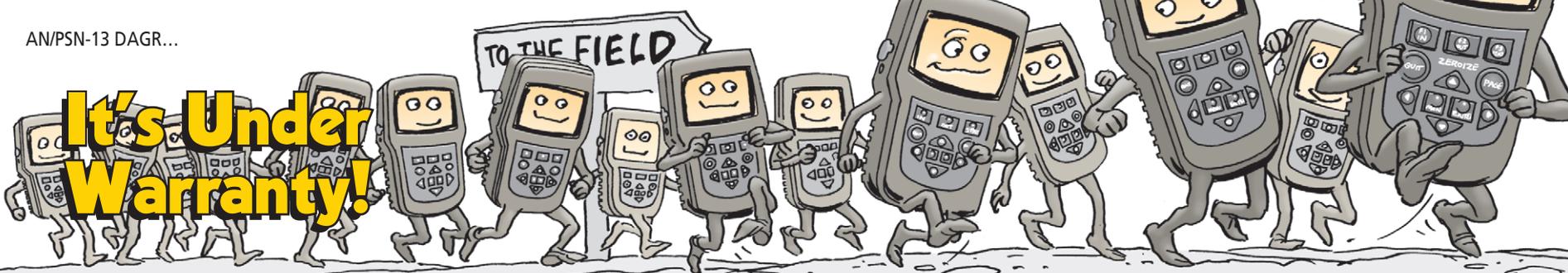
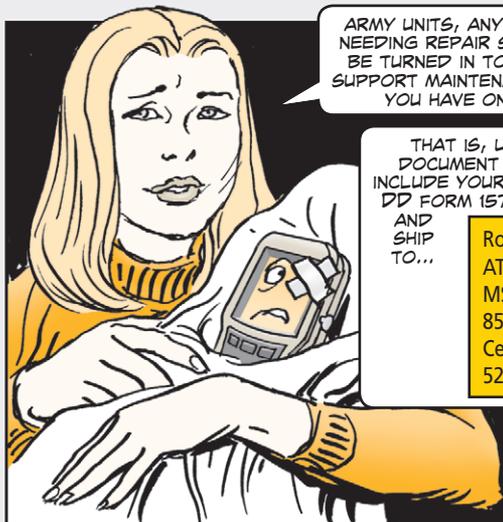


It's Under Warranty!



THE DEFENSE ADVANCED GPS RECEIVER (DAGR), BOTH THE AN/PSN-13 AND AN/PSN-13A MODELS, ARE UNDER WARRANTY FROM THE MANUFACTURER, ROCKWELL COLLINS.

THIS IS *GOOD NEWS* SINCE OVER THE LAST FOUR YEARS 200,000 DAGRS HAVE BEEN FIELDIED!



ARMY UNITS, ANY DAGR NEEDING REPAIR SHOULD BE TURNED IN TO YOUR SUPPORT MAINTENANCE, IF YOU HAVE ONE.

IF YOU DON'T HAVE ONE, YOU CAN DO WHAT SUPPORT DOES WITH THE DAGRS.

THAT IS, USE A DD FORM 1149 SHIPPING DOCUMENT ON THE OUTSIDE, (BE SURE TO INCLUDE YOUR DODAAC, AND A COPY OF YOUR DD FORM 1577-2 WORK ORDER ON THE INSIDE AND SHIP TO...

Rockwell Collins, Inc
ATTN: Service Center
MS 139-141 (M/F DAGR warranty)
855 35th Street NE
Cedar Rapids, IA
52402-3613

REMEMBER TO INCLUDE THE CEDAR RAPIDS DODAAC, E27415, ON THE *OUTSIDE* OF THE SHIPPING PACKAGE.

To find the status of any DAGR you have sent to Rockwell Collins for repairs, you can contact the project manager for global positioning systems (PM GPS) at DSN 298-9366 or (410) 278-9366.

To get the info, you'll need to give them your DODAAC and the DAGR serial number.

Notify your property book officer (PBO) as soon as you ship the DAGR in for replacement. For more info on DAGR warranty returns, go to the PM GPS website:

<https://gps.army.mil>

When you get your replacement DAGR, don't forget to register the change in serial numbers with your PBO.

One more important thing to remember: Not all damage to the DAGR is covered by the warranty. In fact, about half of all the DAGRs returned fall under warranty exclusions.

Does that mean you, the user, must pay for repairs if a warranty exclusion kicks in? No. No matter the problem, your warranty turn-in procedure remains the same.

SO WHY DO YOU NEED TO KNOW THIS INFO?

BECAUSE UNCLE SAM PAYS FOR REPAIRS NOT COVERED BY THE WARRANTY.

YOU CAN HELP YOUR UNCLE SAVE SOME MONEY, THOUGH, BY TREATING YOUR DAGR WITH A BIT MORE CARE.



One of the areas that takes a lot of abuse is the battery pack. The battery pack has a tight fit to prevent water intrusion. That tight fit makes it hard to open when it's time to replace the batteries. Some of you are taking a screwdriver or anything sharp that's handy to pry off the battery pack.

Bingo! Bango! You've ruined the integrity of the pack! Instead of prying, try pulling. Hold the DAGR upside down with the battery pack at the top and facing you. Grab the pack firmly at both bottom corners. Pull down and you should hear the corner snaps release. Now give the pack a good tug and it should slip into your hand.

And, get this! Some units have returned DAGRs for repair without the battery pack! That's an incomplete end item. You can requisition extra battery packs to make battery swaps easier, but whenever you return a DAGR for warranty repair or you transfer ownership by lateral transfer, it must have a battery pack installed.

Another item that takes a lot of abuse is the display screen. A padded flap case for better protection of the DAGR and the screen will be soon available. Look for information about it, including an NSN to order it, here in PS.