

Correcting Supply Discrepancies



Dear Bonnie,
 My supervisor handed me an incoming repair part that should have been a nut, sheet spring, NSN 5310-01-208-3739. On FED LOG it costs 48 cents.
 The item we received was a receptacle, PN 7892000188, made by Manitowoc, NSN 5310-01-208-3789, priced at \$300.
 I would appreciate any assistance you can provide.

SGT P.M.



Dear Sergeant P.M.,

You have a common supply discrepancy that requires a Supply Discrepancy Report (SDR) (formerly called a ROD, or report of discrepancy). Supply discrepancies include incorrect and misdirected material, improper or inadequate technical data or supply documentation, and an unsatisfactory condition due to improper packaging. (See AR 735-11-2, Reporting of Supply Discrepancies, (Aug 01), page 40, Glossary, Section II, Supply Discrepancy.)

The SDR is filed using an SF 364 or its electronic equivalent. You can submit SDRs online by going to the Army Electronic Product Support (AEPS) public website:

<https://aeprs.ria.army.mil/>

Look at the bottom of the center column titled Public Applications and click on Submit Supply Discrepancy Reports. Fill in all the information and submit. AEPS will automatically route it to the right source of supply for resolution.

In many cases you will need to save the item in question as an exhibit. You can discuss your questions about SDRs with your logistics assistance representative. Generally, don't get rid of the item until you get disposition instructions in response to your SDR.

You might be asked to turn in the item. You may be told to resubmit your order. There are a number of things that disposition instructions can have you do.

The codes for these instructions can be found in App F, Typical Action Activity Responses Listed by Disposition/status Code, AR 735-11-2.

So, when you have a supply discrepancy, submit an SDR through the AEPS website to get resolution.

Bonnie

