

Stryker...

# Software Locking You Out?

GOT A SOFTWARE LOCKOUT PROBLEM?



**T**he first time you try to install the Stryker IETM software on your maintenance support device (MSD) could be a problem. A lot of soldiers are reporting that the MSD locks up on them.

If this is the first time that you've tried to install EMS2 2.8.2.1, there is a potential work-around for the problem. For the work-around to succeed, this must be a new MSD install and no other vehicles can be installed on the device.

After you've inserted the software disk into the device, select the Software installation issue? button on the first screen. This brings up a new screen that provides the work-around solution.

A screenshot of a software installation dialog box titled "EMS2 Software Installation Issues". The dialog box contains several buttons: "Install IETM data to c:", "Install EMS-2 software 2.8.2.1", "Install EMS-2 patch for 2.8.2.1", "Software installation issue?", and "Exit". A yellow box with an arrow points to the "Software installation issue?" button, with the text "Click here to bring up work-around procedure". Another yellow box with an arrow points to the "Exit" button, with the text "Click here to exit". The background of the dialog box shows a warning message about export-controlled technical data. The bottom of the dialog box says "HEADQUARTERS, DEPARTMENT OF THE ARMY" and "16 November 2006".

If you've installed the Stryker IETM with EMS2 2.8.2.1, just click the Install IETM data to c: button.

Questions? Contact TACOM's

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