

How to Get 'em Repaired



When rigid wall (V)4 and (V)5 commo shelters, S-832/G, S-832A/G, S-842/G and S-842A/G, need repair, who does the job?

Well, it's not the manufacturer. There is no warranty on these shelters.

Repairs are done at the unit if they fit into the criteria in Chapters 2 and 3 of TM 11-5411-218-13&P for the (V)4 shelter or in Chapters 3 and 4 of TM 11-7010-342-13&P for the (V)5 shelter.

Repairs are done at direct support if they fit into the criteria in Chapter 4 of TM 11-5411-218-13&P for the (V)4 shelter or in Chapter 5 of TM 11-7010-342-13&P for the (V)5 shelter.

From there, if needed, the DS unit will contact the nearest forward repair activity (FRA).

If the problem can't be resolved by the local FRA, DS will contact the FRA TOC.

Chief
ATTN: AMSEL-TY-MX-D
Bldg 5 Bay 1
11 Hap Arnold Blvd
Tobyhanna Army Depot, PA 18466-5028

If field service representatives need more info, the Tobyhanna phone number is DSN 795-6479 or (570) 895-6479.

As a shelter moves through the repair cycle, there is some info that needs to go with it:

- ~unit name, phone number, email address and location
- ~nomenclature, NSN and serial number from shelter data plate
- ~the problem, under what conditions it happened and work already done to solve it

