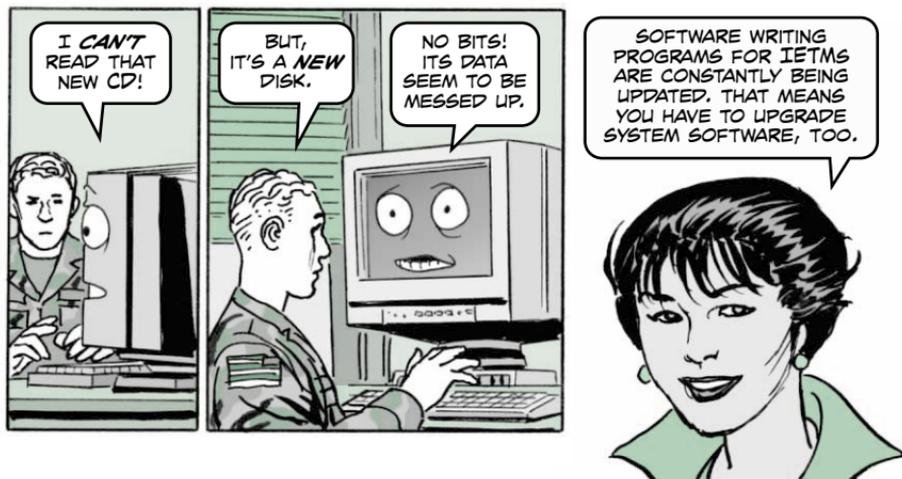


Update Software to Solve IETM Viewing Problems



Dear Editor,

Some electronic maintenance system (EMS) users have version conflicts when they try to view recent interactive electronic technical manuals (IETMs). Usually this happens because the current EMS software isn't installed on their maintenance support device (MSD).

So if you can't read your IETMs you may only need to upgrade your version of the EMS to match (or exceed) the version of the software the IETM was authored in. Please note that installation on some Army LANs requires administrator rights.

The latest version of the EMS software can be found on the IETM CD-ROM(s). The recommended method for upgrading the software is to:

- Un-install the EMS-2 software (not the IETM) that is currently installed on the machine.
- Install the EMS-2 software found on the CD-ROM(s) that accompanies the IETM you are attempting to view.

Each update is backwards-compatible and will view previously developed IETMs. The best rule of thumb is: *"Always install the latest viewer you have."*

If you have any problems updating your EMS software, please email:
IETM/EMSSupport@tacom.army.mil

Or, you can call DSN 786-7497 or COMM (586) 574-7497.

M.R. Abee
TACOM

Editor's note: Thanks. Your comments prove that even state-of-the-art equipment and software can be updated.