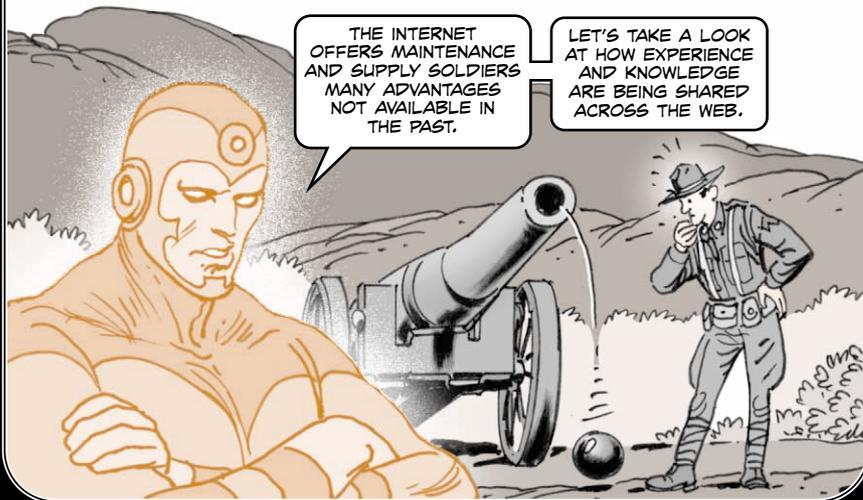


MAKING USE OF ONLINE RESOURCES



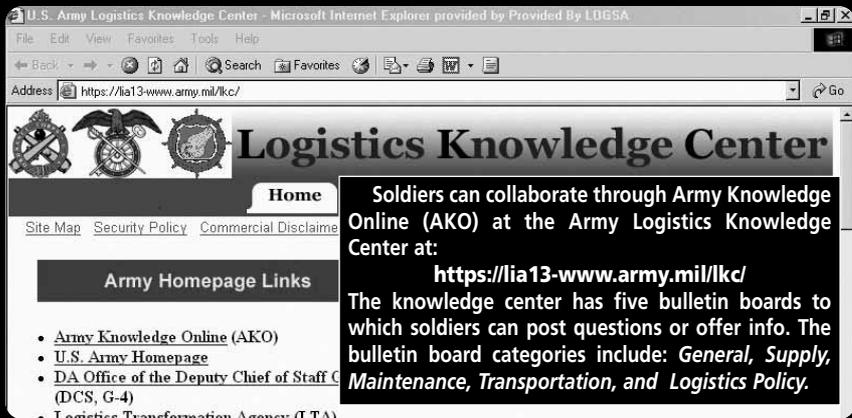
THE INTERNET OFFERS MAINTENANCE AND SUPPLY SOLDIERS MANY ADVANTAGES NOT AVAILABLE IN THE PAST.

LET'S TAKE A LOOK AT HOW EXPERIENCE AND KNOWLEDGE ARE BEING SHARED ACROSS THE WEB.

One of the most obvious Web advantages is the ability of soldiers to ask questions about maintenance or supply and get rapid responses.

In addition to being able to ask MSG Half-Mast maintenance and supply questions at: psmag@logsa.army.mil, soldiers can submit logistics questions to the Logistics Support Activity's hotline, LOG 911 at: <http://weblog.logsa.army.mil/log911/index.cfm>

These are great places to go for info, but the Web also offers soldiers the ability to reach out to other maintenance and supply types and tap into the knowledge and experience of their peers. While military protocol still applies on these sites, knowledge is what counts. A captain will be just as pleased to get the right answer from a specialist as from a chief warrant officer.



You can post a question that any other soldier or DA civilian can read. Any of them can post a response that is tied directly to the original question. They may know the answer, or they may have an excellent suggestion about where to find info that will lead to a solution.

Some soldiers post valuable reference materials to the bulletin boards. And that's fine. But a better place to post both reference info and free user-developed Windows-based computer applications is through AKO Collaboration. For a full explanation of this website please see *Soldier Collaboration Encouraged on AKO*, PS Issue 614, JAN 04, pages 53-56.

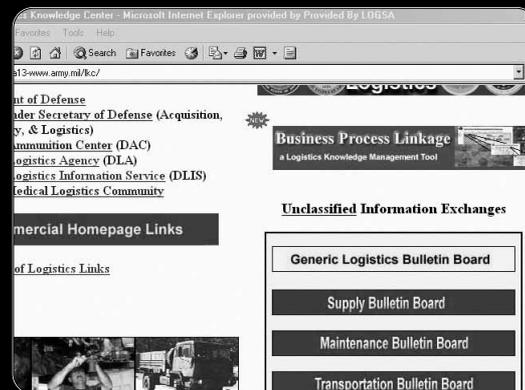
However, soldiers should not blindly accept everything posted to the AKO Logistics Knowledge Center and AKO Collaboration as absolute truth. Use common sense, your training and background to assess the info. You are still responsible for doing things right.

There are also official sources of logistics info on the Web. One is FED LOG's Information Center at:

<http://www.dlis.dla.mil/FedLog/>

Another website from the Software Engineering Center at Ft Lee, VA, contains info and links to Standard Army Management Information Systems such as AFMIS, SAMS and ULLS-G. It is located at: <http://www.sdcl.army.mil/>

The SEC-Lee offers a Customer Assistance Office. They can be reached at DSN 687-1051, Commercial (804) 734-1051, Fax DSN 687-2913, or by email at: cao@SDCL.Lee.army.mil



INFO YOU CAN USE TO DO A JOB BETTER IS IN CYBERSPACE. TAKE A LOOK!

