

DEALING WITH THE UNLIKELY



Entering a new operator's license in ULLS-G is no cause for excitement, except when the unexpected occurs.

Take, for example, the case when CPL Samuel Smith, SSAN xxx-xx-6789 already exists in the system. The situation becomes complicated when PFC Jamie Stevens, SSAN xyz-xy-6789 arrives in the unit. Smith is already listed as S6789. What do you do with Stevens? She should also be S6789, but the system won't allow that. What do you do?

The short answer is get creative. You can reverse the entry of the first and last names (e.g., input last name of Jamie and first name of Stevens). Or, you can add a different letter as the first position of the last name (e.g., change last name to be Jstevens rather than Stevens).

