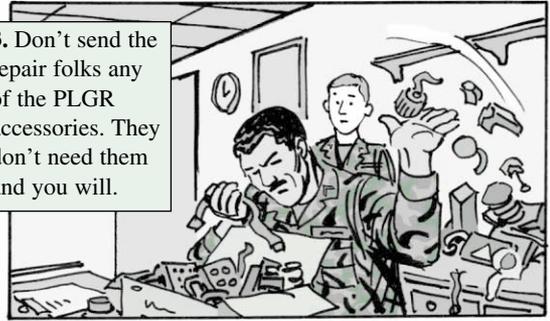


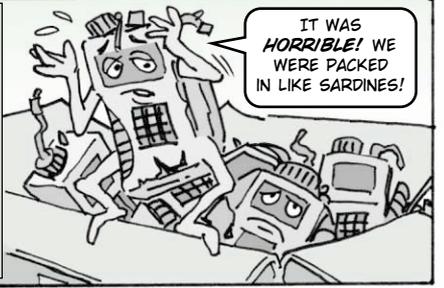
PACKING OFF THE PLGR



3. Don't send the repair folks any of the PLGR accessories. They don't need them and you will.



4. Pack the PLGR carefully. Don't toss a pile of them into a box, slap on some tape, and send them off for repair. By the time they reach the repair folks, there'll be a whole lot more things to fix and it **won't** be covered by the warranty. In fact, you shouldn't let problem PLGRs pile up. When one is down, pack it up right and ship it off!

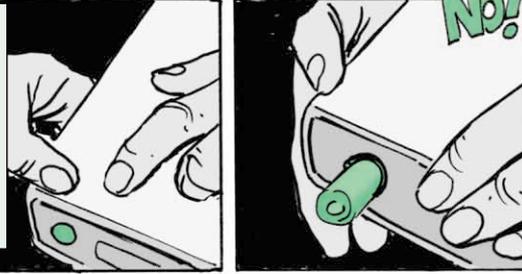


WHEN YOU SEND AN AN/PNSN-11CV1 PRECISION LIGHTWEIGHT GLOBAL RECEIVER (PLGR) OFF FOR REPAIR THERE ARE A FEW THINGS YOU SHOULD KNOW...

1. Remove and hang on to the main power battery or the AA batteries and battery tray if you're using them. The batteries are yours and the PLGR repair folks don't need 'em—and won't return 'em.



2. Don't remove the memory battery! That little 3.6 volt, AA-size lithium battery stores the PLGR fault codes that will tell the repairman where the problem is. You'll get a memory battery back if you send one it.



5. Units supported by direct support (DS) shops should turn in your PLGRs to them and they will give you a working replacement. The DS folks will send busted PLGRs to:

Rockwell Collins
855 35th Street NE
ATTN: PLGR Repair, M/S 139-141
Cedar Rapids, IA 52402-3613

They also put **DODAAC EZ7415** on the shipping container and mark the package, **PLGR WARRANTY.**

Units not supported by DS can ship PLGRs directly to Rockwell Collins.

This shipping address is good for both under warranty and out-of-warranty PLGRS. Rockwell Collins will know if a payment is needed and how to do the billing.

6. Finally, make sure before you ship that you give the repair folks all the info they might need. That includes how to get in touch with you, your return address and your assessment of what is wrong with the PLGR including the operating environment.

